**Interview 4**

**Interviewer**

Good evening, gentlemen. Thank you very much for participating to this interview related to social innovation days for experts in team village, fostering entrepreneurial change makers through ICT. In this interview we are going to ask you some specific questions related to change makers, becoming change makers difficulties and what challenges in terms of soft skills and technical skills as well as the project management that you encountered during this course. Can you please state your academic background? And then we can start with the questions.

**Interviewee 1**

I have done my bachelor's in industrial design. And now, I'm doing a master's degree in industrial design, in the field of interaction design.

**Interviewer**

Which group are you?

**Interviewee 1**

I am in group four.

**Interviewer**

Group four. And how about you?

**Interviewee 2**

I did a Bachelor in geology now, I’m doing master in Geotechnics.

**Interviewer**

Geotechnics, very nice. And the group, is it group three?

**Interviewee 1**

Group four.

**Interviewer**

Okay, so you're both in group four. Okay, nice. So the first question is, how did presentations made from external stakeholders influence your initial social innovation ideas that you had during brainstorming days, at the very beginning of the village.

**Interviewee 2**

Because our idea was based around the presentations, it's pretty much the major influences.

**Interviewee 1**

Actually, I had another understanding of innovation, I was thinking about innovation, which is something very state of the art, very modern but when I saw the presentations, I understood that they are not that breaking the edge, I mean, they can be something which already exists, but in not in a good manner, they can be redesigned and revised in a better way to make money. But I can see that, not all of the presentations were useful to students, or at least to myself.

**Interviewer**

Yes, that's very good point. Did you find any challenge when you say they were not useful, or they're out of the scope of what you plan to do, had in mind?

**Interviewee 1**

Although it at first, it pretends to be social innovation, but after some weeks, we understood that, actually, there are some defined projects, that we are putting our effort to develop them for some companies. And maybe I'm not correct, but based on my understanding, innovation was something that should start with finding a challenge in a society or for a group of people and find the solution can answer the challenge, in a good way. But in this case, I mean, at our village, the problem was defined, and we actually didn't face challenges, we only face the cases that some companies or stakeholders are working with.

**Interviewer**

Okay. How about you?

**Interviewee 2**

What was the question?

**Interviewer**

The question was, what challenges did you encounter, when you had the presentations from the stakeholders? Like they provided some challenges they had in their common experience, and you had to come up with innovative ideas? Did you have challenges when this was presented?

**Interviewee 2**

Not really. Because we had a stateless thing that kind of gave us a lot, it gave us like, I don't know, remember this shaped?

**Interviewer**

Yeah, with 200.

**Interviewee 2**

It's like, yeah, 200 something fields to work with something and we just work with that.

**Interviewee 1**

Can I add something? For example, the project we're working with, is bought a company called X. And they requested an application, but during the project, we understood that the best solution for that challenge is not having an application. So they did not define the challenge, they only defined the thing they're looking for. They told that we need an application, they didn't say that we need a solution.

**Interviewer**

Okay, so they kind of came up with a solution.

**Interviewee 1**

Yeah, I mean, in this way, we only behaved as a software development team, not as an innovative team.

**Interviewer**

Okay, I see. So, the mobile app development was kind of pushed a bit. If you have to become a change maker in the future, what would be your motivations for this, what intentions would you have? And would you kind of encouraged the other team members to help you in this change maker mindset and develop other projects together or what is your feeling? Would you like first of all to become one?

**Interviewee 2**

I don't think I would like to be a change maker.

**Interviewee 1**

I've thought about running my startup, in the field of design. So since the purpose of design is making new values for people, so a new value can result in a change. I have thought about receiving help from some students at our department, but maybe not my teammates here but I have learned from my current team members, about improving my teamwork skills. Before joining this village, I had some challenges when the work became complicated, but I feel that I can handle this challenge a bit easier than before. With the reflections we discussed about, and the way other members behave toward different situations, so I've gotten some insights.

**Interviewer**

Just to clarify, what is the course you're attending? What's the name?

**Interviewee 1**

This one, experts in team.

**Interviewer**

Okay. How about the boot camp, did it provide to you any further ideas on how to collaborate with your teammates and also with the external stakeholders? Was it useful to collaborate with this external stakeholders in the boot camp?

**Interviewee 2**

The second one when they came in and we were working off and that was good.

**Interviewer**

The second day?

**Interviewee 2**

We've had two so far. The second one, when they actually came in, we're working with them.

**Interviewee 1**

I agree with him. When two members from engineers without Borders came here, and we had like a focus group, it was really useful but it wasn't that much fruitful, about the first boot camp. We only knew or understood something about the projects that we're going to work with, but not clear about the stakeholders and their actual needs.

**Interviewer**

What is your perception when attending the boot camp days related to your soft skills and when I say soft skills, I mean, collaborating with your team members, collaborating with the stakeholders, sending emails, etc., all this kind of stuff, did this boot camp kind of influence this soft skills? Or did you find any challenges along the way?

**Interviewee 2**

I guess it's good practice but not really any challenges or anything. We just send some emails.

**Interviewee 1**

Maybe it's better if you speak a bit louder?

**Interviewer**

Yeah. I hope it is recording

**Interviewee 1**

Well, I consider those days or maybe only the second day, as a time for putting everything together and get some insight and feedback from the stakeholder about the vote done till that moment. And then for the rest of the way, we had a better insight about the project and what we were doing.

**Interviewer**

But this is on a technical level or is it on the communication level of like, teamwork, communication with the stakeholder, negotiating the different aspects.

**Interviewee 1**

In my opinion, it was more about the technical aspects, not about soft skills that you mentioned.

**Interviewer**

Okay, so more technical ones, did they contribute to this technical aspect? What was the feeling?

**Interviewee 1**

Yes, they tried to contact with the people who are working at means and using the devices that they are producing, so they try to set up a Skype interview with them. My team members did that but I was absent at that session, but they helped us to contact better to the actual user of the final product. We then developed the prototype based on X’s skills in our team.

**Interviewer**

So, communication process was online and you manage to, okay. What about you?

**Interviewee 2**

Yeah, I agree with him.

**Interviewer**

You were participating in the Skype call, right?

**Interviewee 1**

Yeah.

**Interviewer**

Okay. So how long did it take?

**Interviewee 2**

It was only like 10 minutes. We just got information to clarify what they actually wanted, to see if we were on the right check and they just told us whether it was good or not.

**Interviewer**

Regarding project management, you have done some project management, I'm supposing during your development of the project itself, was the boot camp helpful during this project management, like to work with the stakeholders and define further project management steps that you are going to do? Did it influence in any way?

**Interviewee 1**

I think, it didn't affect the project management aspect of our job that much, because we were more focused on getting better understanding about the needs, because, before the second boot camp day, all of the things we had in our mind, were just our assumptions, based on some vague answers we had received from the stakeholder and those were not that much clearer. So we allocate most of our time to get better understanding what they want and we just follow the process we defined before after walked in after that boot camp, we've been also following the process that we defined for our project. In our case, it was design thinking process by interaction, this interaction design Foundation,

**Interviewer**

And this is coming from your background, I guess?

**Interviewee 1**

Yes. I proposed this to other team members and the two of them had a bit information about this process, because they were involved in some application design projects. So we all found that process useful for this case, and we went through it.

**Interviewer**

Very broad question. How would you imagine the things going, if the stakeholders weren't part of this village? What did they do additional or things they wouldn't have had, if they were not here, etc.

**Interviewee 1**

You mean, if we didn't have any stakeholder at all?

**Interviewer**

Yes

**Interviewee 2**

I think it would be more creative without me because like I said, that you wouldn't get the ideas pushed onto the first one. You could just think of any idea you want, you don't have to associate it to a stakeholder.

**Interviewee 1**

I totally agree with him. If we were not presented with their problems, I don't call it a challenge because they proposed what they want. If we were supposed to find the challenge by ourselves based on the 11 UN goals, I think we would be more creative and probably more innovative.

**Interviewer**

Do you think that there will be more or less opportunities to communicate with the external world your ideas? Of course, you say we are going to be more creative, but also how would you evaluate your ideas that these are relevant ideas that you are developing? Do you think the having the stakeholders kind of added something or didn't add anything, other words communication wise with like this Skype calls or other things.

**Interviewee 1**

I can give an example to make it a bit more clear. If you come to me and ask, I have a problem with counting the amount of, for example, socks I have in my cupboard, I will find the solution for your problem. But if you come to me and say, I have made an application to enter the picture of my socks, and the application can count them for me, then I only make that application for you. I have not put any effort on creativity, I only have made the thing that you could not have applied. Yes, it's similar about the whole village.

**Interviewer**

So going back to the change maker, do you think, in any matter, facing this challenges that were coming from somebody else and anyways, you're saying now that this we're kind of broke in front of us and we had to develop them, but still, do you think they did actually give you a mindset of becoming a change maker somehow, because this, anyways, tackling some social innovation challenges that real persons were having. So did they influence or not, your idea becoming a change maker by tackling one particular problem, rather than going through a different scope of problems, which you might have preferred, I guess.

**Interviewee 1**

I think the concept of X which worked with

**Interviewer**

What is X?

**Interviewee 1**

X is a company that's sending some diversifiers to some countries and they help people there, to have nutritious flower, to have a healthier food and as a result of healthier life.

**Interviewer**

Like, their example of doing social innovations, did it inspire you guys?

**Interviewee 1**

The work that they're doing now, I mean, to help a group of people who does not receive good food, I mean, that was inspiring for me, because, before this project, I was more focused on designing something or have creativity or put creativity on things which are cutting edge in technology, but the innovation can be done in other fields to make people live better. And the target group should not necessarily be rich people who can pay for technology, maybe they can be poor people who needs to receive their basic needs in a better manner.

**Interviewer**

So do you think this is something you like to pursue and make a change in the world?

**Interviewee 1**

I will have, I mean, in future I will have this aspect, in addition to my other favourite topics.

**Interviewer**

And why is that? Why are you willing to become a change maker? What do you change? Did you have this desire from before did it grow here or?

**Interviewee 1**

It started, when I went to university for my bachelor, because industrial design based on the context of my hometown, if I wanted to have my effort on the society, the best option for me was to establish my own startup and work, to establish my own brand and work on the idea I have and give it to the society. And I prefer to work for myself than other companies and I think when I lead the team with something in my mind, then, I can see the result more obvious in the society than the time I've worked for a company because there, I will be just the maybe technician, the 3d modeller, a person who facilitate the process, but does not define the change.

**Interviewer**

Okay. Very nice insights. How about you?

**Interviewee 2**

Yes, same.

**Interviewer**

Becoming a change maker, is it relevant, or no?

**Interviewee 1**

No, not at this time.

**Interviewer**

Okay. So it didn't kind of influence in any matter that you want to become or not?

**Interviewee 2**

Not really.

**Interviewer**

You didn’t feel inspired?

**Interviewee 2**

No

**Interviewer**

Thank you so much, I encourage you to pursue the role of a change maker in the future. It seems very interesting and also that you have very good determination towards tackling your own innovative ideas. Maybe not within the scope of stakeholder or different company or whatever that comes in front of you, but you have to make this decision as a team the way I understand it. Can you tell me, in your team you have several different disciplines or is it?

**Interviewee 1**

We have six different disciplines

**Interviewer**

Okay.

**Interviewee 1**

Engineering, information security, industrial design, geotechniques industrial design, myself and

**Interviewee 2**

Petroleum engineering

**Interviewer**

Okay, so quite a wide range of different backgrounds.

**Interviewee 1**

And one of our members also study Childhood Studies

**Interviewer**

So tackling social innovation idea or change maker idea have been very interesting. Thank you so much for your time.